

Tips for Temporarily Turning Off/Pausing Antivirus Programs



TrendMicro: Click on the “Show hidden icons” up arrow in the lower right-hand corner of the computer. You should see the TrendMicro icon. It is a red circle. You can then right click on that icon and choose “Exit”. This will turn off TrendMicro until your computer restarts.



McAfee: Click on the “Show hidden icons” up arrow in the lower right-hand corner of their computer. You should see the McAfee icon. This icon looks like a shield that is red and has an M in the middle of it. Right click on that icon and choose “Change Settings”. Choose “Real Time Scanning”. Then choose Turn off. You will then be able to choose when to resume. Then repeat those steps to temporarily turn off the Firewall.

*Note: We have found that even if there was a trial version installed or a version of McAfee that has expired, that expired version still may block the installation. You may need to actually uninstall McAfee if that trial version or expired version is still located on your computer by going to Add/Remove Programs.



Norton 360: Click on the “Show hidden icons” up arrow in the lower right-hand corner of the computer. You should see the Norton icon there. The icon is a yellow circle with a checkmark in it. Choose to disable the Firewall, Auto Protect and choose to Turn on Silent Mode. We would recommend saving the PcMars 3.0 file to your downloads. Once the 3.0 has been downloaded into your downloads file, you will want to right-click on that file and go down to “File Insight” towards the bottom of that list. The Setup-PcMars 3.0 file will be listed. You will need to go to the right side and click on “Trust Now” and then hit the close button. We would recommend then right clicking again on the Setup-PcMars 3.0 file in your downloads and then choosing to “Run as administrator”. The installation will then start.



Webroot: Click on the “Show hidden icons” up arrow in the lower right-hand corner of the computer. You should see the Webroot icon there. It is a green circle with a W. You should then right click on that icon and select “Shut down Protection.”



Avast: Click on the “Show hidden icons” up arrow in the lower right-hand corner of the computer. You will see the Avast icon there. It is orange with an “a” in the middle. Right click on that icon and go to Avast Shields control. Then choose “Disable for 10 minutes”.



Windows Defender: We have found that this program does not currently cause issues with the installation, so you do not need to turn this off or pause this program.